

7 STEPS TO REMOVING SPYWARE

Spyware Removal Guide

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BEFORE YOU BEGIN

Make sure to read these cleanup instructions carefully. Each of the recommended tools are powerful and do a great job removing threats, however they can also damage your machine if not used properly. Often times spyware / viruses make it hard to browse the web and grab the tools required for removal. It can be frustrating when you get redirected to other websites, or try and close down annoying pop-up windows with little to no success.

Don't worry, there is a solution! The best thing to do in this situation is go to another PC (which is not infected), plug in a flash drive, and save the installers to it. Then you can bring the flash drive over to the infected machine and run them successfully. Note: You can save an installer to the flash drive by doing the following: When you hit download on a program, select the "Save As" option, navigate to your flash drive, and save the (.exe) file there.

STEPS 1-7

- **Step 1**
Download & Run | RogueKiller
www.spywarejedi.com/downloads/roguekiller.exe
- **Step 2**
Download & Run | ComboFix
www.spywarejedi.com/downloads/combfix.exe
- **Step 3**
Download & Run | AdwCleaner
www.spywarejedi.com/downloads/adwcleaner.exe

- **Step 4**

Download & Run | Junkware Removal Tools

www.spywarejedi.com/downloads/jrt.exe

- **Step 5**

Download & Run | Malwarebytes

www.spywarejedi.com/downloads/malwarebytes.exe

- **Step 6**

Reset Browser Settings

Open up Internet Explorer, click on the “Tools” icon (gear image located on top right) then select “Internet Options”. Click on the “Advanced” tab, then click the “Reset” button. Check the box next to “Delete personal settings” and hit “Reset”.

Once default settings have been restored, click “Ok”, “Apply”, etc. and close down all browser windows for these new changes to take effect.

- **Step 7**

Remove Unwanted Programs

Click on “Start” menu, select “Control Panel”, change View By: category (on top right) to either “Large or Small icons”, and then click on “Programs & Features”. Note: For Windows 8 / 8.1 / 10 users you will need to right-click on the start menu to get to the Control Panel.

Right click on any suspicious or unwanted programs and select “Uninstall”. Reboot your computer if the uninstall process calls for it.

COMPUTER MAINTENANCE

Daily, Weekly, and Monthly Tasks

Daily Tasks:

- Reboot computer every day.
- Backup data and important documents.
- Update Antispyware & Antivirus programs.

Weekly Tasks

- Cleanup temp files and broken registry keys with cCleaner.
- Update Antispyware & Antivirus programs.

Monthly Tasks

- Run “Defragger” to compress fragmented files on your hard drive.
- Run your antivirus / antispyware programs to find and remove threats.
- Install important Windows Updates and security patches.
- Un-install any unwanted programs from your PC.

Both “cCleaner” and “Defragger” can be downloaded at www.piriform.com

HELPFUL SITES

Related Websites & Links

AntiSpyware / Antivirus

The following tools (AdwCleaner, ComboFix, Rkill, Malwarebytes, RogueKiller, Junkware Removal Tool, and HiJack This) can all be found at:

- www.spywarejedi.com
- www.bleepingcomputer.com

Cleanup / Repair / Performance

The following tools (cCleaner and Defraggler) can both be found at:

- www.piriform.com

How To's / Instructions / Guides

Visit Spyware Jedi and Helpdesk Jedi for more helpful information, How To's and guides:

- www.spywarejedi.com
- www.helpdeskjedi.com

*Hope you enjoyed this free guide!
If you would like to even more great tips and tricks for removing
spyware please check out our new Book/eBook.*

